



YOU BELONG HERE!

Your company is a Friend of the Kroc Center

You should consider becoming a member of the Kroc Center. You will receive a **50% discount** on the registration fee (up to a \$25 savings) and you'll receive a **10% discount** on monthly rates.

Corporate Membership	Discounted Monthly Rate	Discounted Annual Rate	Registration Fee
Family* (3 members or less)	\$60 \$54	\$660 \$594	\$50 \$25
Family* (5 members or less)	\$70 \$63	\$770 \$693	\$50 \$25
Family* (6+ members)	\$75 \$67.50 + \$5 per additional child	\$825 \$742.50 + \$55 per additional child	\$50 \$25
Teen (11-17)	\$25 \$22.50	\$275 \$247.50	\$0
Young Adult (18-24)	\$30 \$27	\$330 \$297	\$25 \$12.50
Adult (25-61)	\$40 \$36	\$440 \$396	\$25 \$12.50
Senior (62+)	\$35 \$31.50	\$385 \$346.50	\$25 \$12.50
Senior Couple (62+)	\$50 \$45	\$550 \$495	\$50 \$25

* One or two adults living in a household (second adult must be the spouse or significant other of the first) with their dependents who are eligible up to the age of 24. At age 25, an individual with a disability or an elderly parent who is living in the same household will remain eligible for the family membership. Verification of family status and residency may be required. Acceptable documents include a tax return, utility bill, health insurance, or other documents.



900 W. Western Avenue, South Bend, IN 46601 | 574-233-9471 | www.mykroc.org

MEMBERSHIP BENEFITS

Below are the access and benefits which come with each membership.

- Access to Aquatics Center
- Access to Multi-Activity Gym
- Access to Cardio Fitness & Weight Center
- Fitness Equipment Orientation
- Open Gym
- Open Climb
- Access to Youth Activity Center (The Zone)
- **FREE** Drop-In Group Fitness Classes
- **FREE** Kids Watch
- Early Registration
- Additional Discount on Classes, Programs and Camps

KROC CENTER POLICIES

*FAMILY MEMBERSHIP DEFINITION

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MONTHLY PAYMENTS / ONE-TIME ANNUAL PAYMENT

Membership fees must be paid monthly via recurring credit card charge. Pro-rated fees will be due at time of enrollment and may vary depending upon enrollment date. Any requested changes must be submitted prior to the 10th of the month in order to be processed for the following month. Annual payments may be paid in full by cash, check, major credit/debit card. Fees are equivalent to 12 monthly payments. The annual fee and required registration fee are due at time of enrollment.

MEMBERSHIP CANCELLATION OR CHANGE POLICY

Changes or cancellations to a membership must be submitted in writing using a "Cancellation/Change Form." Changes will take effect immediately.

CHANGES

Any requested change that affects the billing of your membership must be submitted by the 10th of the month to be processed for the following month. 10th of the month, please see the Welcome Desk for pro-rated amount. Downgrades and removal of family members are subject to a \$20 change fee.

INSUFFICIENT FUNDS POLICY

There is a \$20 charge for each insufficient funds transaction. This places your membership on hold until payment is received.

CANCELLATIONS

Membership fees are nonrefundable. In order to cancel a membership, members must submit a written request by the 10th day of the current month for it to become effective in the following month. If a member cancels or if membership payments lapse for more than 30 days, the appropriate registration fee will be charged to reopen the membership account. There is no fee charged for cancellation.

MEMBERSHIP HOLD

A membership can be suspended (frozen) for up to 6 months due to a temporary relocation or medical reasons by completing a Change/Cancellation form prior to the 10th of the month. Proper documentation for temporary location includes a letter from employer, utility statement, or tuition statement with new address. A letter from a physician is required for a medical freeze.

CLASS AND PROGRAM CANCELLATIONS

Full payment is expected at the time of enrollment. No cash refunds are given unless the program is cancelled by The Kroc Center. If the program is cancelled by The Kroc Center, you will be given the choice of a full credit or a cash refund. If you request to cancel your class enrollment five or more days prior to the first class, you will receive a full credit on a Kroc Center gift card minus a \$5 processing fee or you may choose to transfer to another session if available. Requests made less than five days prior to the start date are not eligible for a refund or credit, except in the case of personal emergencies. No credits or pro-rated credits will be issued for missed days of camp or class due to illness, partial attendance, behavior issues, or any other reason.

GROUP/PERSONAL COACH POLICY

Public drop-in access is intended for inclusive recreational use; any external personal or group training/coaching is prohibited. Contact the rental department for specific group requests.

FINANCIAL ASSISTANCE / SCHOLARSHIP PROGRAM

Individuals, families, and seniors who cannot afford Kroc Center membership or fees for youth camps and/or group classes can apply for a discount. Eligibility for this program is based on income level and other mitigating factors. See page 5 for how to apply.

EQUIPMENT

Free use of athletic equipment such as volleyballs & basketballs. Please see the Fitness desk. A membership ID or Day Pass is required. Parents must check out equipment for children under 11.

LOCKERS

Lockers are available for day use only. Some lockers are available for free. Guests are responsible for supplying their own lock and clearing locker after each use. The Salvation Army is not liable for lost or stolen property.

GIFT CARDS

Gift Cards are available for purchase at the Welcome Desk and can be used by recipient to pay for memberships, class and program fees, facility rentals, merchandise, and cafe items. Gift cards cannot be used for class materials, theater & performance tickets, vendor events or non-Kroc sponsored events.

SAFE ENVIRONMENT POLICY

In order to promote a safe and secure environment, The Salvation Army Kroc Center has placed video cameras in various locations. As part of our commitment to the safety of children and vulnerable persons, The Salvation Army Kroc Center reserves the right to consult public sources to determine whether any member or guest of any member poses an unreasonable risk of harm to its patrons, staff, or visitors.